RedmarkEditing

**User Panel**

1. Once the user clicks on **get a quote** or place order link. It should ask him for registration.

Filling details:

Username/email Id

Password

Confirm Password

1. This will lead to account creation with RME and a verification link will be send to his email id.
2. In case of No Order placed

The dashboard will look like this:

|  |  |
| --- | --- |
| My orders | No order placed  Get started here |
| Profile |
| Request a quote |
| Submit Complaint |
| Download Invoice |
|  |
|  |

* If the user clicks on the get started here section. This will direct him to the place order page, while he is logged on. And the page will appear with pre-filled profile information.

1. Once the order is placed:

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | | | | |  |
| My order | Order ID | File uploaded | Word Count | Amount | Date of Order | Date of Completion | Download Edited File |
| |  | | --- | | Add more instructions | | | | | | | |  |

Once the order is placed, the user will see a pop-up and will click on ok to proceed.

1. As RME is integrated on CC Avenue, after the payment is made. A return URL with successful massage will follow.

**Admin Panel**

1. Admin will receive an email once the payment is made and order is confirmed.
2. Order link, file upload and comments section will be visible to the admin.
3. Once the work is submitted by the admin, the user will get 2 chance to revise the document.
4. A revision window will appear on his dashboard for 30 days as soon as the work is submitted by the admin.